

## SCHOOL REFUND POLICY

Updated 2024

Any course change or cancellation must be notified by the student in writing to St. George International College (SGIC). Under no circumstances are application fees, homestay placement fees, medical insurance fees, and incoming/outcoming banking fees refunded. If the student registered through an agent, then the refund must be collected from the agent, and St. George International College (SGIC) is not responsible for additional charges incurred by the agent.

## Rejected Visa(without Provincial Attestation Letter: PAL)

If the student is refused a student visa by the Canadian Consulate in his/her country, the student is entitled to a full tuition fee refund minus a registration fee of C\$200 and/or homestay registration fee of C\$230 and/or medical insurance fee of C\$3.25 and incoming/outcoming banking fees. Students must provide the original visa rejection letter from their local consulate before the start date of their program. The refund will be processed within 45 days.

If the documented proof is presented on the student's start date, students are eligible for a 60% refund, less the registration fee of C\$200 and/or homestay registration fee of C\$230 and/or medical insurance fee of C\$3.25 and incoming/outgoing banking fees.

If documented proof is presented after the student's start date NO REFUNDS will be made.

After the approval of a student visa by the Canadian Authorities, no refund will be made if the applicant does not come to college or does not study due to personal reasons after the program's start date.

#### **Admission Deferral**

If a deferral is intended, the student must notify St. George International College (SGIC) in writing to defer his / her starting date of classes 4 weeks in advanced. If a request to change the start date is made within 4 weeks of the program start date, the refund will not be available, and a non-refundable processing fee of C\$300-500 will apply (varies depending on the promotion and program)

### PAL (Provincial Attestation Letter) Refund Policy (Programs from 26 weeks and up)

If the student is refused a student visa by the Canadian Consulate in his/her country, the student is entitled to a full tuition fee refund minus registration fee of \$200 and LOA (Letter of Acceptance) fee of \$500. Students mush provide the original visa rejection letter from their local consulate before the start date of their program.

The refund will be processed within 45 days.

If documented proof is presented after the student's start date no refund will be made.

In the event of cancellation due to personal reasons and the student has received PAL, SGIC regrets to inform you that NO REFUNDS will be provided.



# St. George International College

#### **Cancellation of Courses**

The student will be refunded all prepaid fees excluding the registration fee (C\$200), administration processing fee (C\$300), and Letter of Acceptance fee (C\$500) if only requested 4 weeks or more before the starting date of classes. A 60% refund of prepaid fees will be given to the student(minus registration, processing, and incoming and outgoing banking fees) if the cancellation request is made within 4 weeks before the class starting date. No refund will be given to the student after the start date of the class.

In case the student receives a promotional package (for example, discounted tuition fee, scholarship, UCPP guarantee), then a 50% fee refund will be given to the student if a cancellation request is made at least 4 weeks prior to the class starting date, and no refund during and after that time limit.

For the UCPP Guarantee Promotion, students who cancel at least 3 months before the program start date are eligible for a refund.

#### NON-REFUND IS GIVEN AFTER THE BEGINNING OF THE COURSE

Refunds owed to students must be paid within 45 days after the school receives a written notification from the student.

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